

TEXT ALERTS FROM LEGENCE:

SPOTTING THE DIFFERENCE BETWEEN REAL CARD ALERTS AND SCAMS

Legence Bank: Approved debit purchase with card *2264 for \$19.93 at WAL-MART #0

Saturday 8:45 AM

Legence Bank: Approved debit purchase with card *2264 for \$8.76 at AMAZON MKTPLACE PMTS

Sunday 11:51 PM

Legence Bank: Approved debit purchase with card *2264 for \$31.98 at AMAZON MKTPLACE PMTS

Yesterday 7:36 AM

Legence Bank: Approved debit purchase with card *2264 for \$8.06 at SCOOTER'S COFFEE #1289

LEGITIMATE TEXT ALERTS FROM YOUR BANK:



- Our alerts are informative – they simply state the details of your recent debit card transaction. The same format is used on all of our card alerts.
- Our alerts never prompt you to reply to the text.
- Our alerts never include links for you to use to log in to your digital banking.

Text Message • RCS
Today 2:24 PM

LEGENCE BANK: Did you use your card at GAMESTOP on 07/03/25 for \$470.16? Reply: YES; NO, HELP for help. Txt STOP to opt-out.

The sender is not in your contact list.
[Report Junk](#)

FAKE TEXTS FROM A BANK IMPOSTER:



- Our alerts will never prompt you to reply with a YES or a NO. Do not reply to a text that does.
- Our alerts will never text you a link to use to log in to your digital banking. Do not open one that does.
- Our automated alerts only reference debit card activity – they won't notify you of an account closure or any other type of activity.
- Our alerts won't push you with such urgency – "resolve this issue immediately".
- We won't ask you to provide your username and password to your digital banking, and we will NEVER ask you to provide a security code. Anyone that asks for your security codes is a SCAMMER.
- We will NEVER ask you to move your money in order to "protect it". We won't ask you to send a P2P transaction through SPIN, CashApp, Venmo, or PayPal. We won't ask you to buy bitcoin, purchase gift cards, send a cashier's check, or withdraw cash and put it in a bitcoin ATM. Ever.
- If you get a text or a call from someone and they say they're with Legence Bank, but they show any of these red flags or you just get a bad feeling, hang up and call your local branch or our toll-free number. We can help!

LegenceBank® Card Transaction
Date:07/03/2025
Amount: \$314.00
Best Buy® 8151
Blanding Blvd,
Jacksonville, FL 32244
Reply Y if authorized.
Reply N if unauthorized.
Standard text messaging rates may apply.
Reply STOP to end all messages.

2:26 PM

Legence Alert: Your account has been under pending closure. Visit: <https://mylegence.weebly.com> to resolve this issue immediately.