TEXT ALERTS FROM LEGENCE:

SPOTTING THE DIFFERENCE BETWEEN REAL CARD ALERTS AND SCAMS

Legence Bank: Approved debit purchase with card *2264 for \$19.93 at WAL WAL-MART #0

Saturday 8:45 AM

Legence Bank: Approved debit purchase with card *2264 for \$8.76 at AMAZON MKTPLACE

Sunday 11:51 PM

Legence Bank: Approved debit purchase with card *2264 for \$31.98 at AMAZON MKTPLACE

Yesterday 7:36 AM

Legence Bank: Approved debit purchase with card *2264 for \$8.06 at SCOOTER'S COFFEE #1289

LEGITIMATE TEXT ALERTS FROM YOUR BANK:

- Our alerts are informative they simply state the details of your recent debit card transaction. The same format is used on all of our card alerts.
- Our alerts never prompt you to reply to the text.
- Our alerts never include links for you to use to log in to your digital banking.

Text Message • RCS Today 2:24 PM

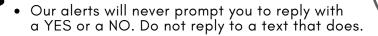
LEGENCE BANK: Did you use your card at GAMESTOP on 07/03/25 for \$470.16? Reply: YES; NO, HELP for help. Txt STOP to opt-

The sender is not in your contact list.

LegenceBank® Card Transaction Date: 07/03/2025 Amount: \$314.00 Best Buy® 8151 Blanding Blvd, Jacksonville, FL 32244 Reply Y if authorized. Reply N if unauthorized. Standard text messaging rates may apply. Reply STOP to end all messages.

Legence Alert: Your account has been under pending closure. Visit: https://mylegence.weebly to resolve this issue immediately.

FAKE TEXTS FROM A BANK IMPOSTER:



- Our alerts will never text you a link to use to log in to your digital banking. Do not open one that does.
- Our automated alerts only reference debit card activity they won't notify you of an account closure or any other type of activity.
- Our alerts won't push you with such urgency "resolve this issue immediately".
- We won't ask you to provide your username and password to your digital banking, and we will NEVER ask you to provide a security code. Anyone that asks for your security codes is a SCAMMER.
- We will NEVER ask you to move your money in order to "protect it". We won't ask you to send a P2P transaction through SPIN, CashApp, Venmo, or PayPal. We won't ask you to buy bitcoin, purchase gift cards, send a cashier's check, or withdraw cash and put it in a bitcoin ATM. Ever.
- If you get a text or a call from someone and they say they're with Legence Bank, but they show any of these red flags or you just get a bad feeling, hang up and call your local branch or our toll-free number. We can help!









